



To Our Valued Customers:

For more than 55 years, Modern Disposal Services Inc., Modern Landfill Inc. of Canada and the rest of our family of affiliated companies lived by a core value established by our founder, Steve Washuta. That is to "take care of our customers, communities and our team members."

This lasting value guides us as we face the challenge of responding to the coronavirus (COVID-19), which the World Health Organization declared a pandemic on March 11, 2020.

We recognize the coronavirus (COVID-19) situation continues to evolve rapidly, and we are staying informed through the CDC (Centers for Disease Control), WHO (World Health Organization) as well public-health experts in Western New York government and the Regional Municipality of Niagara, ON. Federal, State, Provincial, and local Municipal expert guidance is serving as the foundation for our organizational response with our primary focus being the safety of the communities and customers we serve, and our employees, who provide the services.

Our employees have been provided with, and are trained in the use of, all Personal Protective Equipment (PPE) applied during the course of their work assignments, which is our standard operational procedure. During this time, additional PPE is being provided as well as additional cleaning guidelines for all equipment and personnel at Modern.

We want to thank the healthcare community and government agencies around the world who are working tirelessly to control this virus and our thoughts and prayers go out to the people who have been affected by this tragic event.

Modern's response to these circumstances ensures that we will continue to provide superior service to our customers and communities in the safest and most environmentally responsible fashion.

Most Sincerely,

Mike McInerney
Chief Executive Officer



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